



J.GRAFF & ASSOCIATES, INC PRODUCT WARRANTY FOR THE U.S.A

J. Graff & Associates warrants service station equipment in accordance with the provisions stated below;

- Warranty service must be performed by a certified contractor authorized by J.Graff & Associates.
- J.Graff & Associates will supply new or rebuilt parts to replace parts which are found to be defective within the warranty period. Parts returned to J.Graff must be sent with shipping charges paid & will be replaced with the charges prepaid by J.Graff & Associates.

Pumps And Dispensers

Used-As-Is

This unit has **NO WARRANTY**. These units may require an additional investment.

Tested-Island-Ready

All mechanical and electrical parts are covered for sixty (60) days from the date of shipment. Labor and travel time are not covered.

Rebuilt

All mechanical and electrical parts are covered for one (1) year from the date of shipment. Printers are covered for a period of 90 days. Labor is covered for the first 90 days from the date of shipment. No travel time will be paid.

*Exclusions:

This warranty excludes nozzles, hoses & fittings, nozzle end swivels, retriever cables, graphics, filters, belt adjustments, meter calibration & customer requested programming of equipment.

Printers

Used-As-Is

This printer has **No Warranty**. This printer may require an additional investment.

Tested-Island-Ready

Replacement of part from J.Graff & Associates is covered for sixty (60) days from the date of shipment. Labor and travel time are not covered.

Rebuilt

Replacement of part from J.Graff & Associates is covered for ninety (90) days from the date of shipment. Labor and Travel time is not covered.

Parts

Used-As-Is

These parts have **NO WARRANTY**.

Tested

Replacement of part from J.Graff & Associates is covered for sixty (60) days from the date of shipment. Labor and travel time is not covered.

Rebuilt

Replacement of part from J.Graff & Associates is covered for ninety (90) days from the date of shipment. Labor & travel time is not covered.

Applying For Warranty

1. First you must notify J.Graff & Associates that a problem exists & choose a certified technician approved by J.Graff & Associates.
2. The technician must relay to J.Graff & Associates what he diagnoses the problem to be.
3. All replacement parts must come from J.Graff & Associates unless prior authorization in writing has been received.
4. All parts that are replaced must be sent back to J.Graff & Associates so the warranty may be established. If the parts tested are found to be in good working condition, you will be charged for the replacement parts. If the parts tested are found to be defective on our part, J.Graff & Associates will issue a check for labor (if covered) based on our estimated time to correct the specific problem. Parts sent out for warranty will be sent out on Net 30 day terms. All replacement parts will be sent UPS Ground.

General Exclusions

1. Any claim that does not have an authorization number and form prior to working on the unit is not covered by this warranty.
2. If the unit is altered in any manner it is not covered by this warranty.
3. Units that are installed or serviced by any persons that are not factory certified or approved by J.Graff & Associates will void the warranty.
4. Damage due to shipping, accident, power surges, neglect, misuse, acts of god, or abuse is not covered by this warranty.
5. **THIS WARRANTY DOES NOT COVER ANY INDIRECT DAMAGE OR LOSS OF PRODUCT OR INCOME.** This warranty does not cover any indirect or consequential damage or loss including, but not limited to, environmental damages, product damages, loss of product, and loss of income. J.Graff & Associates is not liable for any claims or lawsuits against the customer nor is J.Graff & Associates liable for claims including but not limited to, claims based on negligence, breach of contract, breach of warranty to the extent permitted by law.
6. Warranty repair requiring rented equipment, overtime premium, lodging and charter travel must be approved by J.Graff & Associates in advance of service expenditure.
7. This warranty does not cover any pump or dispenser components in contact with fuels containing more than 5% methanol or 10% ethanol or 15% MTBE by volume.
8. Any component(s) which is exposed to M85/E85 fuel (or other alcohol rich fuel) is not covered by this warranty.
9. Kits or parts which are retrofitted into equipment to remove performance not acceptable to state or local jurisdiction.
10. This warranty applies only to equipment installed in the United States of America.
11. Warranty cannot exceed the original amount paid to J.Graff & Associates for the unit.
12. We do not warranty any manufactures vacuum assist units.
13. This warranty applies only the the original purchaser of the equipment (individual or company listed on our invoice) and is not transferable.
14. Non-payment of the full invoice amount will void all warranty claims & rights, void any and all of J.Graff & Associates obligations. In the event of non-payment in full J.Graff & Associates retains all rights to the equipment.

J.Graff & Associates, Inc. retains the right to award or deny any claim based on reasonable terms. No representative, sales agent or distributor may change, extend or alter this warranty in any manner.

THERE ARE NO OTHER WARRANTIES AND NO WARRANTY OF FITNESS FOR A SPECIFIC USE.
J.GRAFF & ASSOCIATES NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT,
ANY LIABILITY BEYOND THAT STATED HEREIN.